

JANINA DIEHL

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EDUCATION

LUDWIG MAXIMILIAN UNIVERSITY **MUNICH, GERMANY**
Doctoral Student at the Chair of Psychological Methods and Assessment MARCH 2025-PRESENT

NOVA SCHOOL OF BUSINESS AND ECONOMICS **LISBON, PORTUGAL**
Masters in Management with focus on Business and Data Analytics SEPTEMBER 2021– FEBRUARY 2023
(GPA: 1.0, Thesis: How Should Technological Innovations be Framed to Facilitate Adoption? The Effect of Gain/Loss Framing on 5G Network Technology)

JUSTUS LIEBIG UNIVERSITY **GIEßEN, GERMANY**
Bachelors in Psychology OCTOBER 2018– AUGUST 2021
(GPA: 1.2, Thesis: Does Support Behavior Stop Where Competitors Rise? Perspective Taking and Coworker Support Under a Competitive Climate)

PROFESSIONAL EXPERIENCE

CHARLOTTE FRESENIUS HOCHSCHULE, UNIVERSITY OF PSYCHOLOGY **MUNICH, GERMANY**
Research Associate at the Chair of Psychological Methods and Assessment FEBRUARY 2025-PRESENT

TACTO TECHNOLOGY GMBH **MUNICH, GERMANY**
Solution Engineer, Fulltime SEPTEMBER 2023– JANUARY 2025

- lead the technical onboarding of customers with full project responsibility, implemented customized technical solutions, aligning complex software architectures with client requirements to optimize performance and scalability
- analyzed and managed complex, large-scale datasets to extract actionable insights and support decision-making processes

LIMEHOME **MUNICH, GERMANY**
Working Student Operations, Business Automation JUNE 2022– FEBRUARY 2023

- Implemented a warehouse management software to accelerate digitization of internal and external processes
- Developed and optimized the change management process, coached employees to achieve adoption of new software

FRESENIUS MEDICAL CARE **BAD HOMBURG VOR DER HÖHE, GERMANY**
Working Student, Global Research and Development, IT Training & Consulting JUNE 2021– MAY 2022

- Executed IT trainings and IT consulting and led the IT tool support
- Developed and optimized the company's technology strategy & coached employees

VINDELICI ADVISORS AG **FRANKFURT AM MAIN, GERMANY**
Visiting Consultant FEBRUARY 2021– MAI 2021

- Resolved various agile transformation, automation, and digitalization projects
- Led innovation and retrospective workshops

SAP SE **WALLDORF, GERMANY**
Working Student, Legal Technology & Innovation AUGUST 2018– FEBRUARY 2020

- Testing of standard product SAP S4/HANA Enterprise Contract Management Assembly
- Provision of end user training and support and preparation of trainings and reporting

EXTRACURRICULAR ACTIVITIES/VOLUNTEERING

JUSTUS LIEBIG UNIVERSITY **GIEßEN, GERMANY**
MEMBER OF THE PSYCHOLOGY STUDENT COUNCIL NOVEMBER 2018– AUGUST 2021

SCHOTTENER SOZIALE DIENSTE GMBH **FRIEDBERG, GERMANY**
VOLUNTARY SOCIAL YEAR, WORKING WITH TEENAGERS AND ADULTS WITH MENTAL DISORDERS SEPTEMBER 2016– SEPTEMBER 2017

VOLUNTARY **FRIEDBERG, GERMANY**
TUTORING OF CHILDREN TO SUPPORT THEM WITH THEIR ACADEMIC EDUCATION SEPTEMBER 2013– SEPTEMBER 2017

LANGUAGES

German (Native); **English** (Advanced); **French** (Intermediate); **Spanish** (Intermediate)

HARD SKILLS

Microsoft 365 (Microsoft Specialist Certification), SAP ERP, IBM SPSS Statistics, Python, R, F#, SQL, Scrum, Kanban, Project Management

SOFT SKILLS

Problem Solving, Responsibility, Precision, Teamwork, Analytical Thinking, Time Management, Emotional Intelligence